

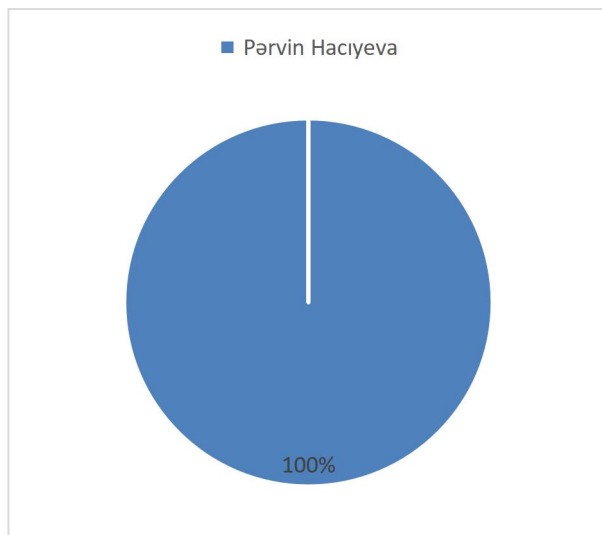
Analysis of Master's and Doctoral Programs' Performance Based on Survey Results

Date :19.05.2025

Number of respondents: 42 participants

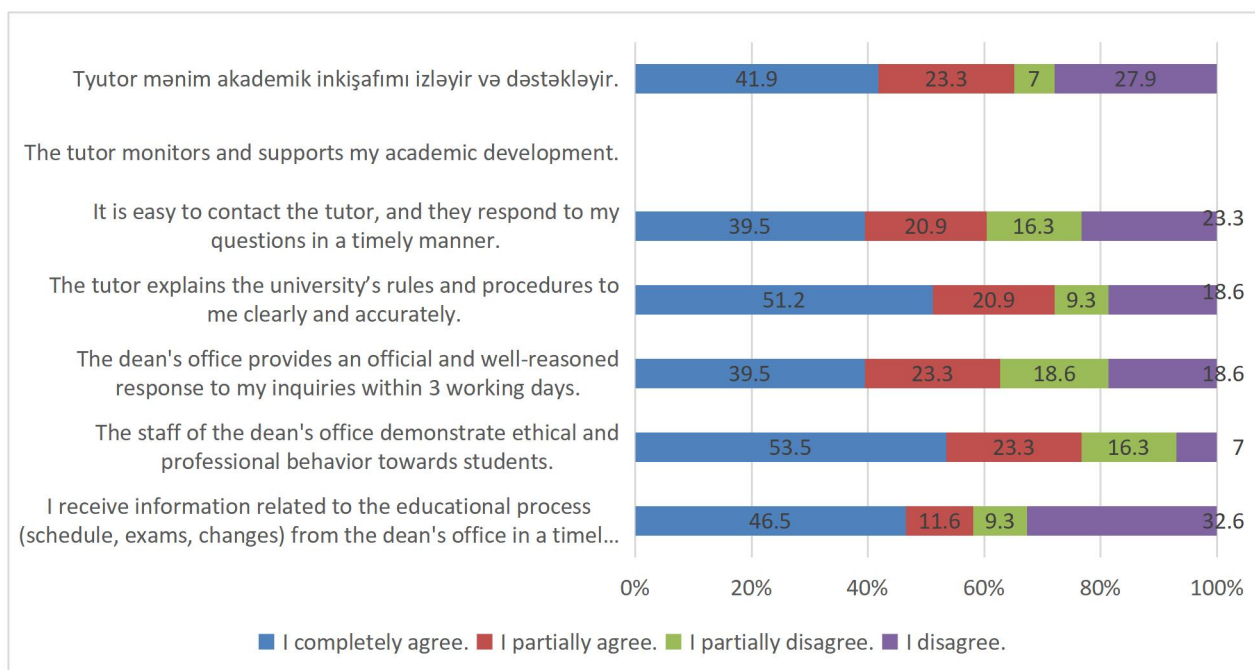
Purpose of the survey: The purpose of this survey is to assess the quality level of dean's office and tutor services at the university and to identify improvement measures in the relevant areas.

1.Your Tutor:



Tutor	Number of Students
Pərvin Hacıyeva	42

2. Performance Evaluation:



2. How do you overall evaluate the performance of your tutor?

Score Range	Evaluation Category	Quality Interpretation
0.0 – 5.9	Unsatisfactory	Immediate improvement required
6.0 – 7.9	Partially satisfactory	Mostly adequate, but there are areas for development
8.0 – 8.4	Satisfactory	Generally positive, but certain improvements are recommended
8.5 – 10.0	High quality	High Evaluation Category satisfaction; the service largely meets student expectations



Based on student responses, the average satisfaction score regarding Pərvin Hacıyeva's performance was **6.58 points**. According to the European standard scale, this result corresponds to a **“Partially Satisfactory”** level.

3. How would you evaluate Gulnara Mammadova's overall performance?



The student satisfaction score regarding **Dean Gülnarə Məmmədova's** performance was **7.09** points. According to the European standard scale, this result corresponds to a **“Partially Satisfactory”** level.

4. General Analysis of Open-Ended Responses from the Graduate and Doctoral Programs Activity Survey

! Critical Feedback and Suggestions

11. Lack of Information and Communication:

- It was noted that students are not provided with information in a timely and clear manner.
- Information is often shared at the last minute (2–3 days in advance), with no explanation or support provided.
- The expected support and guidance function of the tutoring system is not being fulfilled.

2. Administrative and Academic Planning:

- The number of exam questions (140–180) is considered excessive and it is suggested that this number be reduced.
- A proposal was made to hold colloquiums only once per semester.
- Due to the malfunction of the personal account system, students face difficulties accessing grades, attendance, and other information.

3. Dissatisfaction Regarding Scholarships:

- One student mentioned not receiving their scholarship for nearly three months.

Survey link:

<https://forms.office.com/r/qvavdRidw1?origin=lprLink>

Report Link:

https://forms.office.com/Pages/AnalysisPage.aspx?AnalyzerToken=tsTrdatnGg0w8Uo85w6bdN9klZ2DSewn&id=te9GA_vfr0qhWQecHAMlx0qz-MVZRyVGk1kyRsBSQJpUNDhHMkhPQkxYQjE4MVdITVBHUUpZSFZQMi4u